

Homeless Services Partnership Agreement

City of Sacramento and Sacramento County

Status Report: June 1 through December 31, 2023

On December 6, 2022, the City and County executed the Homeless Services Partnership Agreement to improve the coordination and combining of efforts to meet the needs of the unhoused and to move individuals out of homelessness, specifically within the City of Sacramento.

This report provides updates on key commitments of the Partnership Agreement

Encampment Outreach

County Behavioral Health Services

Sheltering and Housing

Coordinated Access System

Encampment Outreach

The Department of Community Response (DCR) is the City's lead for the identification and assessment of encampment locations and the deployment of outreach teams. Outreach teams are dispatched under a combination of multi-disciplinary teams and agency specific teams.

Outreach teams in the City currently consist of the following:

- 28 Encampment Workers**, through DCR staff and contract with Hope Cooperative's Homeless Outreach Program
- 12 Behavioral Health Services (BHS) staff**, through the County's Homeless Engagement and Assistance Team (HEART)
- 15 CalAIM-funded outreach staff**, funded by Managed Care Plans and contracted through Community HealthWorks²

Summary of Outreach Activities³

June 1 through December 31, 2023 Second Reporting Period	January 1 through December 31, 2023 Year to Date
<p>City outreach efforts responded to 3,903 unique locations, provided 20,052 services to 2,372 unduplicated individuals and supported 214 unduplicated individuals with transitioning out of unsheltered homelessness.</p> <p>Services Provided Consist of:</p> <ul style="list-style-type: none"> 10,012 General Case Management 1,585 Clothing and Hygiene Care 1,211 Transportation 1,204 Food Services 1,203 Community Resources Referrals 1,063 Behavioral Health Services 918 Coordinated Access System Referrals 825 Care Coordination 746 Vital Documents 525 Housing Search/Placement 760 All Other Services <p>County Behavioral Health Services:</p> <ul style="list-style-type: none"> 129 individuals received a screening from the HEART program 194 individuals enrolled/referred to a specialty mental health Outpatient Program (OP), Full-Service Partnership (FSP), or Substance Use and Prevention Treatment (SUPT)* <ul style="list-style-type: none"> OP: 134 FSP: 31 SUPT: 29 138 individuals were linked to a specialty mental health OP, FSP, or SUPT program and received their first service* <ul style="list-style-type: none"> OP: 93 FSP: 26 SUPT: 19 	<p>City outreach efforts responded to 5,192 unique locations, provided 27,316 services to 3,855 unduplicated individuals and supported 373 unduplicated individuals with transitioning out of unsheltered homelessness.</p> <p>Services Provided Consist of:</p> <ul style="list-style-type: none"> 13,953 General Case Management 2,015 Clothing and Hygiene Care 1,736 Community Resources Referrals 1,656 Transportation 1,452 Behavioral Health Services 1,412 Food Services 1,309 Care Coordination 1,060 Vital Documents 933 Coordinated Access System Referrals 777 Housing Search/Placement 1,013 All Other Services <p>County Behavioral Health Services:</p> <ul style="list-style-type: none"> 255 individuals received a screening from the HEART program 380 individuals were enrolled/referred in one or more of the following specialty mental health programs: Outpatient Program (OP), Full-Service Partnership (FSP), or Substance Use and Prevention Treatment (SUPT)* <ul style="list-style-type: none"> OP: 299 FSP: 63 SUPT: 55 261 individuals were linked to a specialty mental health OP, FSP, or SUPT program and received their first service* <ul style="list-style-type: none"> OP: 183 FSP: 60 SUPT: 43

¹ CalAIM: California Advancing and Innovating Medi-Cal

² CalAIM funded outreach staff were onboarded between October and December 2023

³ Data includes all outreach efforts within the City and reflects improvements in data collection/reporting during year one

* Individuals who are enrolled in services may have been screened during a previous reporting period or by another program

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Behavioral Health Services

In October 2023, the County opened its fourth CORE Wellness Center within the City limits. This CORE Center is located on 1400 X Street. The County now operates 11 CORE Centers throughout the County and all offer walk-in hours for individuals to self-refer to receive a mental health assessment.

The County continues to support the Crisis Receiving for Behavioral Health (CRBH) program, operated by WellSpace, located within City limits on 7 Street and H Street. The County is continuing to explore additional locations for these services as well.

The City and the County have determined that is more prudent to use HEART, 988 Community Wellness Response Team (CWRT), and Law Enforcement to issue 5150 holds, if necessary.

Sheltering and Housing

New Sheltering

The County has opened two Safe Stay non-congregate community shelters, which will be funded and operated by the County and available to people who are unhoused within the City. In addition, the County has two more projects announced and others that are in process:

- The Safe Stay at Florin and Power Inn Road opened in August 2023 and serves up to 125 adults.
- The Safe Stay at East Parkway opened December 2023 and serves up to 56 adults.
- The Safe Stay at Watt Ave will serve more than 200 people. The programming and design phase is in process.

The County and City of Sacramento are jointly working on a Safe Stay with the State of California on Stockton Blvd that will shelter 175 people and is expected to start construction early 2024.

Affordable Housing Plan

The Affordable Housing Plan (Plan) required in the partnership agreement was adopted by both the Sacramento City Council and the Sacramento County Board of Supervisors on October 24, 2023.

The Sacramento Housing and Redevelopment Agency (SHRA) led the Plan development effort which included community outreach and workshops to solicit feedback at the Board, Council and at the Sacramento Housing and Redevelopment Commission. The Plan includes information on current activities as well as activity and policy initiatives planned to facilitate the development of new permanent supportive housing units and rehousing opportunities. The Plan includes action steps for the City, County, SHRA and Sacramento Steps Forward.

SHRA will report back on an annual basis on the Plan in conjunction with its annual Affordable Housing Reports to the Board and Council. Updates will also be included in reports from Sacramento Steps Forward in conjunction with the Local Homeless Action Plan.

Coordinated Access System

Sacramento Steps Forward (SSF), is leading the effort to enhance our local Coordinated Access System (CAS), and has engaged the City, County, 2-1-1, and other community partners throughout the process.

The City of Sacramento has integrated **83%** of their shelter beds^{**}. This includes:

- All youth shelters (The Grove, The Village, Common Ground, and STEP)
- All adult shelters (North 5th Shelter, X Street Navigation Center and Meadowview Navigation Center)
- All family shelters (City's non-congregate shelters at 6 motels throughout the City)

The County of Sacramento has integrated **66%** of their shelter beds^{**}. This includes:

- Two congregate family shelters (Bannon Street and Next Move Family Shelter)
- Three adults shelters (The Center of Hope, North A Street Campus, and Mather Singles Interim Housing)

The Florin Safe Stay and East Parkway Safe Stay became operational late 2023 and County staff will continue to work with SSF in the planning process to integrate these beds by Summer 2024.

^{**} Access to select City/County-funded shelter beds is managed outside of CAS due to specific program eligibility criteria and to allow for direct placement by the City/County in urgent response situations.