

County of Sacramento Outreach Services

Unincorporated Sacramento County + Parkway

Updates from January 1 through December 31, 2023

Overview and Approach

The County of Sacramento (County) is the primary entity responsible for providing homeless outreach services to unincorporated areas and the American River Parkway. The County's approach to outreach services is multifaceted with teams dedicated to:

- Proactive outreach to County-identified priority encampments
- Response driven needs from Sheriff, Rangers, and other County partners
- Maintaining consistent outreach 'office hours' distributed throughout suburban areas + Parkway

County funded outreach teams employ a 'case carrying' approach in which they providing on-going engagement focused on resolving a person's experience of unsheltered homelessness. Services outreach teams offer include (not limited to):

Shelter + Permanent Supportive Housing through CAS	Referrals + linkages to community resources	Securing vital documents	Transportation support	Access to basic needs supplies
--	---	--------------------------	------------------------	--------------------------------

Outreach Teams and Staffing

Outreach teams are composed of both contracted services through Community HealthWorks (CoHeWo) and County Behavioral Health Services' Homeless Engagement and Response Team (HEART). Staffing consists of:

- **10** staff for American River Parkway through CoHeWo
- **8** staff for the Encampment Services Team (4 CoHeWo staff and 4 HEART staff)
- **8** staff for the Community Based Outreach Team through CoHeWo

Summary of Outreach Activities

County outreach teams provided **34,948** services to **1,284** unduplicated individuals and supported **350** unduplicated individuals with transitioning out of unsheltered homelessness (including shelter and housing).

Services Provided Consist of:

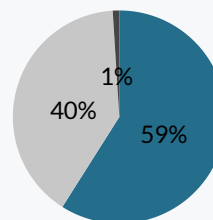
20,886	General Case Management
2,900	Care Coordination
2,564	Housing Search/Placement
1,707	Food Services
1,707	Vital Documents
1,595	Transportation
737	Healthcare Services
668	Clothing and Hygiene Care
517	Community Resources Referrals
489	CalAIM Services
466	Behavioral Health Services
712	All Other Services

County Behavioral Health Services:

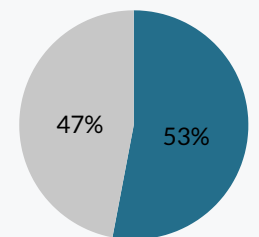
- **351** individuals were enrolled/referred in one or more of the following specialty mental health programs: Outpatient Program (OP), Full-Service Partnership (FSP), or Substance Use and Prevention Treatment (SUPT)*
 - OP: **236** | FSP: **30** | SUPT: **85**
- **210** individuals were linked to a specialty mental health OP, FSP, or SUPT program and received their first service*
 - OP: **123** | FSP: **27** | SUPT: **60**

Demographics of Persons Served

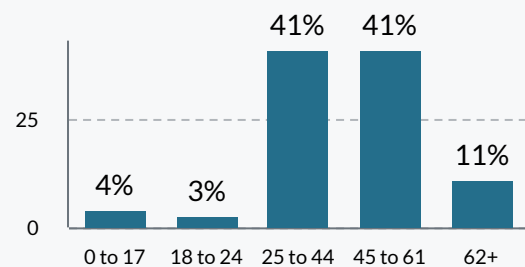
Gender



Race



■ Male ■ Female ■ BIPOC ■ White ■ Other Identifying



Age

* Individuals who are enrolled in services may have been screened during a previous reporting period or by another program

1 BIPOC: Black, Indigenous, People of Color